Malware Removal Guide

Introduction

This guide provides step-by-step instructions for identifying and removing malware from your computer. Malware includes viruses, spyware, adware, trojans, and other malicious software that can compromise your system's security and performance.

Warning Signs of Malware Infection

• Computer running slower than usual
• Frequent pop-up advertisements
• Browser homepage changed without permission
• New toolbars or programs you didn't install
• Unexpected network activity
• Files disappearing or being corrupted
• Antivirus software disabled or not working

Immediate Steps

1. Disconnect from the Internet
Unplug your network cable or disable Wi-Fi to prevent further damage or data theft. **2. Boot into Safe Mode**
Restart your computer and press F8 (Windows) or hold Shift (Mac) during startup. **3. Run Windows Defender or Built-in Antivirus**
Use your system's built-in security tools first.

Malware Removal Steps

Step 1: Use Malwarebytes Anti-Malware
Download and run a full system scan with Malwarebytes (free version available). **Step 2: Run Windows Defender Offline Scan**
Use Microsoft's offline scanning tool for deep cleaning. **Step 3: Check Browser Settings**
Reset your browsers to default settings and remove suspicious extensions. **Step 4: Update All Software**
Ensure your operating system and all programs are up to date. **Step 5: Change All Passwords**
Update passwords for all online accounts, especially banking and email.

Prevention Tips

• Keep your operating system and software updated • Use reputable antivirus software with real-time protection • Be cautious with email attachments and downloads • Avoid clicking suspicious links or pop-ups • Regular system backups to external storage • Use strong, unique passwords for all accounts • Enable automatic updates for critical software

When to Contact AEversole LLC

If you're uncomfortable performing these steps, or if the malware persists after following this guide, contact AEversole LLC immediately. We provide professional malware removal services and can help secure your system against future threats. **Emergency Support:** 802-323-1534 **Email:** support@aeversole.com